



SCHOOL OF
Science, Technology, Engineering and
Design

**Network Operations & Systems Security
Computer Help Desk Technician Certificate**

Certificate Total Credits	8
Total Cost	Tuition & Fees

Targeted Start Date
Expected Graduation Date

STUDENT NAME/SID

ENTRY COORDINATOR

FACULTY NAME Don Souza

CONTACT INFO don.souza@cptc.edu

PROGRAM COUNSELOR Annemarie Solbrack

CONTACT INFO annemarie.solbrack@cptc.edu

PROGRAM START QUARTER Fall, Winter and Spring

Important Program Information

* Prior to completion of first quarter, students must provide documentation of a background check with the Washington State Patrol.

* Students should be familiar with navigating current Windows desktop operating systems.

Quarter 1		
Course Number	Course Title	CR
NOS 120	MS Desktop Support I	4
NOS 125	MS Desktop Support II	4
Total Credits		8

Quarter 2		
Course Number	Course Title	CR
Total Credits		0

Quarter 3		
Course Number	Course Title	CR
Total Credits		0

Quarter 4		
Course Number	Course Title	CR
Total Credits		0

Quarter 5		
Course Number	Course Title	CR
Total Credits		0

Quarter 6		
Course Number	Course Title	CR
Total Credits		0

Quarter 7		
Course Number	Course Title	CR
Total Credits		0

Quarter 8		
Course Number	Course Title	CR
Total Credits		0

Required Gen Ed courses		
Course Number	Course Title	CR
Total Gen Ed credits		0

Advising Notes

Career Outlook Sites

[The Occupation Information Network O*NET](#)
worksourcewa.com

Next Steps (Transcripts & Graduation)

[Apply for Graduation](#)

[Apply for Sealed Official Transcript](#)

**Please check Periodically with Advising and Counseling regarding any potential Changes to program course requirements.*

Clover Park Technical College does not discriminate on the basis of race, color, national origin, sex, disability, sexual orientation, age or Veteran's status in its program and activities.